

MONTECITO FIRE PROTECTION DISTRICT
AGENDA FOR THE STRATEGIC PLANNING COMMITTEE MEETING

Montecito Fire Protection District Headquarters

595 San Ysidro Road

Santa Barbara, California

November 22, 2013 at 2:00 p.m.

Agenda Items May Be Taken Out Of The Order Shown

1. Public comment: Any person may address the Committee at this time on any non-agenda matter that is within the subject matter jurisdiction of the Montecito Fire Protection District; 30 minutes total time is allotted for this discussion.
2. Report on District's response statistics.
3. Negotiate terms and scope of work with Diamonte Partners for Standard of Cover Study with Enhanced Risk Analysis as directed by Board of Directors at October 28, 2013 Adjoined Regular Meeting.
4. Fire Chief's Report
5. Consider date for next Strategic Planning Committee meeting.
6. Suggestions from Directors for items, other than regular agenda items, to be included in the agenda for the next Strategic Planning Committee Meeting.

Adjournment

This agenda is posted pursuant to the provisions of the Government Code commencing at Section 54950. The date of the posting is November 21, 2013.

MONTECITO FIRE PROTECTION DISTRICT

By 
Chip Hickman, Fire Chief

<u>Tasks</u>	<u>Related Activities</u>	<u>Deliverables</u>
Project Kick Off and Task Management Plan (TMP)	To include Statement of Obligation to <u>conduct and submit Community Risk Analysis (CRA) and Standard of Coverage (SOC) as recognized by and consistent with the Commission on Fire Accreditation International (CFAI) a.k.a. Center for Public Safety Excellence</u>	Working Draft of TMP
<p><u>Task 1:</u></p> <p>Perform analysis of current operations and review appropriate standards (benchmarks) for community fire operations and fire-based emergency response.</p>	<p><i>To include (but not be limited to) review of:</i></p> <ul style="list-style-type: none"> • Current operations and existing conditions, contracts and deployment of MFPD; • Organizational structure from the field operation, management, governing body and key interrelationships and interactions; • Appropriate standards (benchmarks) for community fire operations and fire-based emergency response. 	<p>Comprehensive analysis of fire operations and organization and benchmarks to plan for future growth and service delivery demands.</p>
<p><u>Task 2:</u></p> <p>Conduct Concurrent Community Risk Analysis (CRA) and SOC Study.</p>	<p><i>To include (but not be limited to) the development of:</i></p> <ul style="list-style-type: none"> • CRA and a SOC; • Technological interface, surveys and web-based tools; • Data gathering and community meetings; and • Comprehensive review and analysis of all functional data. 	<p>Community meetings; technological interface platforms; and preliminary data for CRA and SOC draft study.</p>

	<p><i>Guidelines and format will provide for consistency with:</i></p> <ul style="list-style-type: none"> • Commission on Fire Accreditation International (CFAI); • National Fire Protection Association (NFPA); • Insurance Services Organization (ISO); and • Occupational Safety and Health Agency (OSHA) 	
<p><u>Task 3:</u></p> <p>Develop financial analysis of costs related to addressing critical deficiencies and consider, evaluate and recommend financing mechanisms. .</p>	<p><i>To include (but not be limited to) review and analysis of:</i></p> <ul style="list-style-type: none"> • Identified deficiencies and current status of the finances; • Potential costs savings and/or estimate of savings potential with economies of scale under various scenarios of service delivery; and • Growth and development along with national, state and local service delivery trends. 	<p>Written analysis of costs related to addressing critical deficiencies and associated recommendations.</p>
<p><u>Task 4:</u></p> <p>Develop and Complete Community Risk Analysis and SOC Study and Recommendations.</p>	<p><i>To include (but not be limited to) coordination and development of:</i></p> <ul style="list-style-type: none"> • All input, findings, written analysis and recommendations • Follow-up meetings and/or hold conference calls with all affected and interested stakeholders for inclusion in the process and for any final input. 	<p>Comprehensive report and analysis to enable future planning for MFPD.</p>

<p><u>Task 5:</u></p> <p>Provide formal presentation of CRA and SOC Study to MFPD Board of Directors</p>	<p><u>To include:</u></p> <ul style="list-style-type: none">• Finalization and presentation of CRA and SOC Study, Findings and Recommendations.	<p>Final Draft of CRA & SOC and presentation to the MFPD Board of Directors for approval</p>
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**Diamante-MFPD CRA-SOC Project
Labor Hours and Cost Worksheet**

	Jeff Meston \$198	Reggie Salvador \$198	Dennis Plessas \$198	Patti Bisharat \$198	Total Hours
	PM	DPM	SME	SME	
Task 1- Analysis & Review Standard Benchmarks, Baseline Risks and Operations					
1. Task Management Plan	10	10	3	3	
2. Analysis of risks, fire operations, org structure, interrelationships & stakeholder interactions	15	10	12	10	
3. Analysis of standards & community benchmarks for SOC for future service delivery	12		12		97
Task 2- Conduct Community Risk Analysis & SOC Study					
1. Data gathering & community meetings	50	30	20	30	
2. Establish technological interface		15		25	
3. Comprehensive review and analysis of functional data	30		20		220
Task 3- Develop financial analysis & recommended financial mechanisms					
1. Review MFPD expenses & revenue	12		12		
2. Identify cost savings and revenue enhancements	8	6	8	6	
3. Develop written analysis and recommendations	10	6	8	8	84
Task 4- Develop final report & recommendations					
1. Coordinate all input, findings and analysis	10	8	8	10	
2. Create draft report & study	8	8	8	8	
3. Conduct follow-up meetings and briefings w/ stakeholders	22	16	10	20	136



Task 5- Formal presentation and submittal of final draft					
1. Incorporate substantive revisions and edits based on stakeholder briefings	10	8	10	10	
2. Review and revise final draft report and study	8	6	6	8	
3. Provide and conduct formal presentation to MFPD Board	8	8	8	8	
					98
Total Labor Hours	213	131	145	146	635
Subtotal Labor Cost	\$42,174	\$25,938	\$28,710	\$28,908	\$125,730

Administrative Costs					
<i>GIS, Data Collection & Sharing Toolkit</i>					\$8,000
<i>Firefighters Printing, Inc.</i>					\$5,000
Subtotal Administrative Costs					\$13,000

Project Travel, Per Diem and Expenses					
Airfare or other modes of transportation	\$4,000	\$4,000	\$2,000	\$3,000	\$13,000
Car rental, mileage and miscellaneous (Parking, etc.)	\$500	\$500	\$300	\$300	\$1,600
Lodging and Meals (Per Diem Rate)	\$2,500	\$2,500	\$1,500	\$2,000	\$8,500
Subtotal Travel/Per Diem Costs	\$7,000	\$7,000	\$3,800	\$5,300	\$23,100
Total Contractor Proposal Costs (Labor & Travel)	\$49,174	\$32,938	\$32,510	\$34,208	\$161,830

<u>Tasks</u>	<u>Related Activities</u>	<u>Deliverables</u>
Project Kick Off and Task Management Plan (TMP)	To include Statement of Obligation to <u>conduct and submit Community Risk Analysis (CRA) and Standard of Coverage (SOC) as recognized by and consistent with the Commission on Fire Accreditation International (CFAI) a.k.a. Center for Public Safety Excellence</u>	Working Draft of TMP
<p><u>Task 1:</u></p> <p>Perform cursory analysis and review of past operational data related to community fire operations and fire-based emergency response.</p>	<p><i>To include (but not be limited to) review of:</i></p> <ul style="list-style-type: none"> • Previously performed data; • Appropriate standards (benchmarks) for community fire operations and fire-based emergency response. 	<p>Cursory Analysis of fire operations and organization and benchmarks to plan for future growth and service delivery demands.</p>
<p><u>Task 2:</u></p> <p>Conduct Concurrent Enhanced Risk Analysis (ERA) and SOC Study.</p>	<p><i>To include (but not be limited to) the development of:</i></p> <ul style="list-style-type: none"> • ERA and a SOC; • Technological interface, surveys and web-based tools; • Community meetings; and • Review and analysis of data. <p><i>Guidelines and format will provide for consistency with:</i></p> <ul style="list-style-type: none"> • Commission on Fire Accreditation International (CFAI); • National Fire Protection Association (NFPA); • Insurance Services Organization (ISO); and 	<p>Community meetings; technological interface platforms; and preliminary data for ERA and SOC draft study.</p>

	<ul style="list-style-type: none"> Occupational Safety and Health Agency (OSHA) 	
<p><u>Task 3:</u></p> <p>Develop analysis of pre-identified costs related to addressing deficiencies and consideration, evaluation and recommendation of financing mechanisms.</p>	<p><i>To include (but not be limited to) identification of:</i></p> <ul style="list-style-type: none"> Deficiencies and enhancements; and Savings potential under various scenarios of service delivery. 	<p>Written analysis of costs and savings related to addressing critical deficiencies.</p>
<p><u>Task 4:</u></p> <p>Develop and Complete ERA and SOC Study and Recommendations.</p>	<p><i>To include (but not be limited to) coordination and development of:</i></p> <ul style="list-style-type: none"> All input, findings, written analysis and recommendations Follow-up meetings and/or hold conference calls with all affected and interested stakeholders for inclusion in the process and for any final input. 	<p>Report and analysis for future planning for MFPD.</p>
<p><u>Task 5:</u></p> <p>Provide formal presentation of ERA and SOC Study to MFPD Board of Directors</p>	<p><i>To include:</i></p> <ul style="list-style-type: none"> Finalization and presentation of ERA and SOC Study, Findings and Recommendations. 	<p>Final Draft of ERA & SOC and presentation to the MFPD Board of Directors for approval</p>

Diamante-MFPD CRA-SOC

Project Costs

	Jeff Meston \$198	Reggie Salvador \$198	Dennis Plessas \$198	Patti Bisharat \$198	Total Hours
	PM	DPM	SME	SME	
Task 1- Analysis & Review Standard Benchmarks, Baseline Risks and Operations					
1. Task Management Plan	10	10	2	2	
2. Cursory analysis of past and current data related to risks, fire operations, org structure, interrelationships & stakeholder interactions	6	3	4	3	
3. Cursory analysis of standards & community benchmarks for SOC for future service delivery.	6		6		52
Task 2- Conduct Enhanced Risk Analysis & SOC Study					
1. Community meetings	25	15	10	15	
2. Establish technological interface		15		25	
3. Review and analysis of functional data	10		10		125
Task 3- Develop analysis of Pre-Identified Costs					
1. Identify cost savings and revenue enhancements	5	3	4	2	
2. Develop written analysis and recommendations	5	2	2	2	25
Task 4- Develop final report & recommendations					
1. Coordinate all input, findings and analysis	8	7	7	8	
2. Create draft report & study	8	8	8	8	
3. Conduct follow-up meetings and briefings w/ stakeholders	22	16	10	20	130

<u>Tasks</u>	<u>Related Activities</u>	<u>Deliverables</u>
Project Kick Off and Task Management Plan (TMP)	To include Statement of Obligation to <u>conduct and submit Community Risk Analysis (CRA) and Standard of Coverage (SOC) as recognized by and consistent with the Commission on Fire Accreditation International (CFAI) a.k.a. Center for Public Safety Excellence</u>	Working Draft of TMP
<p><u>Task 1:</u></p> <p>Perform cursory analysis and review of past operational data related to community fire operations and fire-based emergency response.</p>	<p><i>To include (but not be limited to) review of:</i></p> <ul style="list-style-type: none"> • Previously performed data; • Appropriate standards (benchmarks) for community fire operations and fire-based emergency response. 	<p>Cursory Analysis of fire operations and organization and benchmarks to plan for future growth and service delivery demands.</p>
<p><u>Task 2:</u></p> <p>Conduct Concurrent Enhanced Risk Analysis (ERA) and SOC Study.</p>	<p><i>To include (but not be limited to) the development of:</i></p> <ul style="list-style-type: none"> • ERA and a SOC; • Technological interface, surveys and web-based tools; • Community meetings; and • Review and analysis of data. <p><i>Guidelines and format will provide for consistency with:</i></p> <ul style="list-style-type: none"> • Commission on Fire Accreditation International (CFAI); • National Fire Protection Association (NFPA); • Insurance Services Organization (ISO); and • Occupational Safety and 	<p>Community meetings; technological interface platforms; and preliminary data for ERA and SOC draft study.</p>

	Health Agency (OSHA)	
<p><u>Task 3:</u></p> <p>Develop and Complete ERA and SOC Study and Recommendations.</p>	<p><i>To include (but not be limited to) coordination and development of:</i></p> <ul style="list-style-type: none"> • All input, findings, written analysis and recommendations • Follow-up meetings and/or hold conference calls with all affected and interested stakeholders for inclusion in the process and for any final input. 	<p>Report and analysis for future planning for MFPD.</p>
<p><u>Task 4:</u></p> <p>Provide formal presentation of ERA and SOC Study to MFPD Board of Directors</p>	<p><i>To include:</i></p> <ul style="list-style-type: none"> • Finalization and presentation of ERA and SOC Study, Findings and Recommendations. 	<p>Final Draft of ERA & SOC and presentation to the MFPD Board of Directors for approval</p>

Diamante-MFPD CRA-SOC

Project Costs

	Jeff Meston \$198	Reggie Salvador \$198	Dennis Plessas \$198	Patti Bisharat \$198	Total Hours
	PIM	DPM	SME	SME	
Task 1- Analysis & Review Standard Benchmarks, Baseline Risks and Operations					
1. Task Management Plan	10	10	2	2	
2. cursory analysis of past and current data related to risks, fire operations, org structure, interrelationships & stakeholder interactions	6	3	4	3	
3. cursory analysis of standards & community benchmarks for SOC for future service delivery.	6		6		52
Task 2- Conduct Enhanced Risk Analysis & SOC Study					
1. Community meetings	25	15	10	15	
2. Establish technological interface		15		25	
3. Review and analysis of functional data	10		10		125
Task 3- Develop final report & recommendations					
1. Coordinate all input, findings and analysis	8	7	7	8	
2. Create draft report & study	8	8	8	8	
3. Conduct follow-up meetings and briefings w/ stakeholders	22	16	10	20	130
Task 4- Formal presentation and submittal of final draft					
1. Incorporate substantive revisions and edits based on stakeholder briefings	6	6	6	6	
2. Review and revise final draft report and study	8	6	5	6	
3. Provide and conduct formal presentation to MFPD Board.	8	8	8	8	81

OPTION 3

Total Labor Hours	117	94	76	101	388
Subtotal Labor Cost	\$23,166	\$18,612	\$15,048	\$19,998	\$76,824

Administrative Costs					
<i>GIS, Data Collection & Sharing Toolkit</i>					\$8,000
<i>Firefighters Printing, Inc.</i>					\$5,000
Subtotal Administrative Costs					\$13,000

Project Travel, Per Diem and Expenses					
Airfare or other modes of transportation	\$4,000	\$4,000	\$2,000	\$3,000	\$13,000
Car rental, mileage and miscellaneous (Parking, etc)	\$500	\$500	\$300	\$300	\$1,600
Lodging and Meals (Per Diem Rate)	\$2,500	\$2,500	\$1,500	\$2,000	\$8,500
Subtotal Travel/PerDiem Costs	\$7,000	\$7,000	\$3,800	\$5,300	\$23,100
Total Contractor Proposal Costs (Labor & Travel)	\$30,166	\$25,612	\$18,848	\$25,298	\$112,924

Montecito Fire Protection District

Incident Type Report (Summary)

Alarm Date Between {1/1/2013} And {9/30/2013}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
1 Fire				
111 Building fire	11	1.03%	\$56,030	38.98%
113 Cooking fire, confined to container	1	0.09%	\$0	0.00%
130 Mobile property (vehicle) fire, Other	2	0.19%	\$5,000	3.47%
131 Passenger vehicle fire	7	0.65%	\$82,700	57.53%
140 Natural vegetation fire, Other	3	0.28%	\$0	0.00%
141 Forest, woods or wildland fire	2	0.19%	\$0	0.00%
1411 Mutual Aid - Forest, woods or wildland fire	10	0.93%	\$0	0.00%
142 Brush or brush-and-grass mixture fire	1	0.09%	\$0	0.00%
143 Grass fire	2	0.19%	\$0	0.00%
154 Dumpster or other outside trash receptacle fire	1	0.09%	\$0	0.00%
160 Special outside fire, Other	2	0.19%	\$0	0.00%
170 Cultivated vegetation, crop fire, Other	1	0.09%	\$0	0.00%
	43	4.02%	\$143,730	99.99%
2 Overpressure Rupture, Explosion, Overheat(no fire)				
220 Overpressure rupture from air or gas, Other	1	0.09%	\$0	0.00%
221 Overpressure rupture of air or gas pipe/pipeline	1	0.09%	\$0	0.00%
240 Explosion (no fire), Other	1	0.09%	\$0	0.00%
251 Excessive heat, scorch burns with no ignition	3	0.28%	\$0	0.00%
	6	0.56%	\$0	0.00%
3 Rescue & Emergency Medical Service Incident				
300 Rescue, EMS incident, other	10	0.93%	\$0	0.00%
3001 Trail Rescue - Medical Emergency	3	0.28%	\$0	0.00%
311 Medical assist, assist EMS crew	4	0.37%	\$0	0.00%
320 Emergency medical service, other	18	1.68%	\$0	0.00%
321 EMS call, excluding vehicle accident with injuries	38	36.26%	\$0	0.00%
322 Motor vehicle accident with injuries	28	2.62%	\$0	0.00%
323 Motor vehicle/pedestrian accident (MV Ped)	1	0.09%	\$0	0.00%
324 Motor Vehicle Accident with no injuries	8	0.75%	\$0	0.00%
331 Lock-in (if lock out , use 511)	1	0.09%	\$0	0.00%
341 Search for person on land	1	0.09%	\$0	0.00%
350 Extrication, rescue, Other	2	0.19%	\$0	0.00%
352 Extrication of victim(s) from vehicle	1	0.09%	\$0	0.00%
353 Removal of victim(s) from stalled elevator	6	0.56%	\$0	0.00%
356 High-angle rescue	1	0.09%	\$0	0.00%
364 Surf rescue	1	0.09%	\$0	0.00%
	473	44.21%	\$0	0.00%
4 Hazardous Condition (No Fire)				

Montecito Fire Protection District

Incident Type Report (Summary)

Alarm Date Between {1/1/2013} And {9/30/2013}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
4 Hazardous Condition (No Fire)				
400 Hazardous condition, Other	2	0.19%	\$0	0.00%
4001 Tree Down	10	0.93%	\$0	0.00%
411 Gasoline or other flammable liquid spill	3	0.28%	\$0	0.00%
412 Gas leak (natural gas or LPG)	10	0.93%	\$0	0.00%
420 Toxic condition, Other	1	0.09%	\$0	0.00%
440 Electrical wiring/equipment problem, Other	5	0.47%	\$0	0.00%
441 Heat from short circuit (wiring), defective/worn	1	0.09%	\$0	0.00%
444 Power line down	9	0.84%	\$0	0.00%
445 Arcing, shorted electrical equipment	5	0.47%	\$0	0.00%
480 Attempted burning, illegal action, Other	4	0.37%	\$0	0.00%
481 Attempt to burn	1	0.09%	\$0	0.00%
	51	4.77%	\$0	0.00%
5 Service Call				
500 Service Call, other	6	0.56%	\$0	0.00%
510 Person in distress, Other	3	0.28%	\$0	0.00%
511 Lock-out	1	0.09%	\$0	0.00%
520 Water problem, Other	8	0.75%	\$0	0.00%
522 Water or steam leak	4	0.37%	\$0	0.00%
531 Smoke or odor removal	7	0.65%	\$0	0.00%
540 Animal problem, Other	2	0.19%	\$0	0.00%
541 Animal problem	2	0.19%	\$0	0.00%
542 Animal rescue	3	0.28%	\$0	0.00%
550 Public service assistance, Other	11	1.03%	\$0	0.00%
551 Assist police or other governmental agency	7	0.65%	\$0	0.00%
553 Public service	6	0.56%	\$0	0.00%
5531 Public Assist - Malfunctioning Smoke Detector	1	0.09%	\$0	0.00%
554 Assist invalid	32	2.99%	\$0	0.00%
5551 Defective gate	1	0.09%	\$0	0.00%
561 Unauthorized burning	1	0.09%	\$0	0.00%
571 Cover assignment, standby, moveup	8	0.75%	\$0	0.00%
5710 Upstaffing / Extra Staffing	2	0.19%	\$0	0.00%
	105	9.81%	\$0	0.00%
6 Good Intent Call				
600 Good intent call, Other	3	0.28%	\$0	0.00%
611 Dispatched & cancelled en route	68	6.36%	\$0	0.00%
6111 Automatic/Mutual Aid Dispatched, cancelled en route	5	7.57%	\$0	0.00%
6113 Alarm System Malfunction; cancelled en route	3	0.28%	\$0	0.00%
6114 Unintentional Alarm; cancelled en route	11	1.03%	\$0	0.00%
6116 Traffic Accident; cancelled en route	1	0.09%	\$0	0.00%

Code 3 Incidents 2013

Distribution by Performance Type

All Selected Incidents

Call Processing @ 70	Turnout @ 90	Travel @ 240	Call to Arrival @ 400
89.3%	78.8%	52.2%	80.1%
Compared to Dept % Selected Incidents 0.0%	Compared to Dept % Selected Incidents 0.0%	Compared to Dept % Selected Incidents 0.0%	Compared to Dept % Selected Incidents 0.0%
71 Secs. for 90% compliance	124 Secs. for 90% compliance	412 Secs. for 90% compliance	492 Secs. for 90% compliance
159 / 19 Pass / Fail	819 / 221 Pass / Fail	635 / 582 Pass / Fail	986 / 245 Pass / Fail
% Compliance Time of 88 / 89 / 85 / 95 AM1 / AM2 / PM1 / PM2	% Compliance Time of 61 / 85 / 84 / 71 AM1 / AM2 / PM1 / PM2	% Compliance Time of 46 / 52 / 52 / 54 AM1 / AM2 / PM1 / PM2	% Compliance Time of 67 / 84 / 82 / 78 AM1 / AM2 / PM1 / PM2

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AM1=0000-0600 AM2=0600-1200 PM1=1200-1800 PM2=1800-0000

Code 3 Incidents 2013

Distribution by Performance Type

All Selected Incidents

Call Processing Station Compliance	Turnout Station Compliance	Travel Station Compliance	Dispatch to Arrival Station Compliance	Call to Arrival Station Compliance
89.3% Shift A	78.8% Shift A	52.2% Shift A	65.7% Shift A	80.1% Shift A
90.1% Shift B	83.1% Shift B	55.4% Shift B	70.2% Shift B	83.1% Shift B
93.3% Shift C	80.1% Shift C	48.1% Shift C	63.9% Shift C	80.7% Shift C
83% Shift C	73.4% Shift C	52.2% Shift C	62.3% Shift C	76.2% Shift C

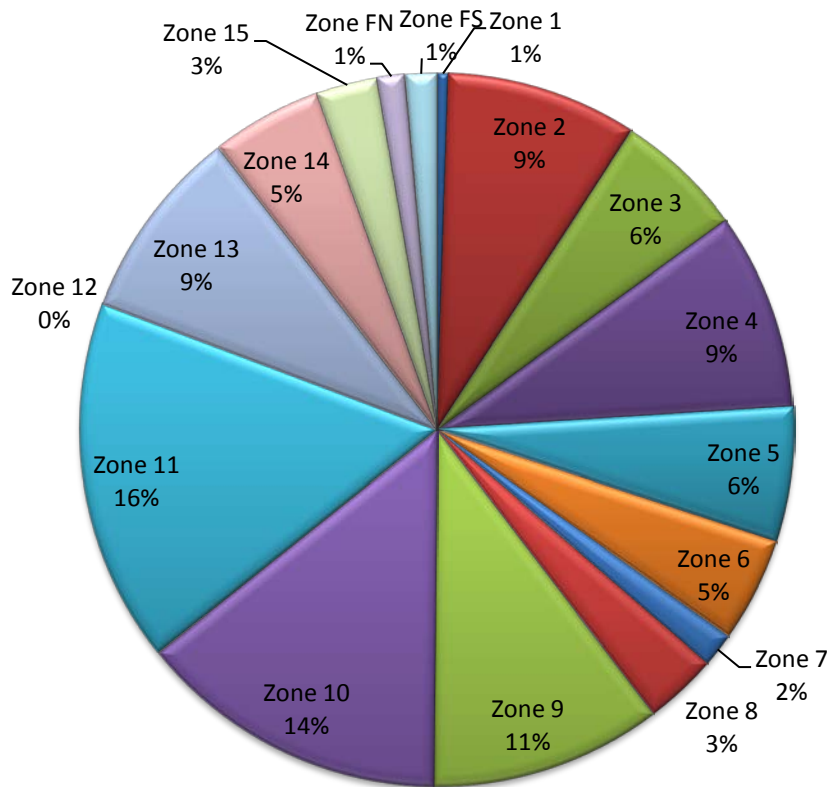
January 1 – October 31, 2013

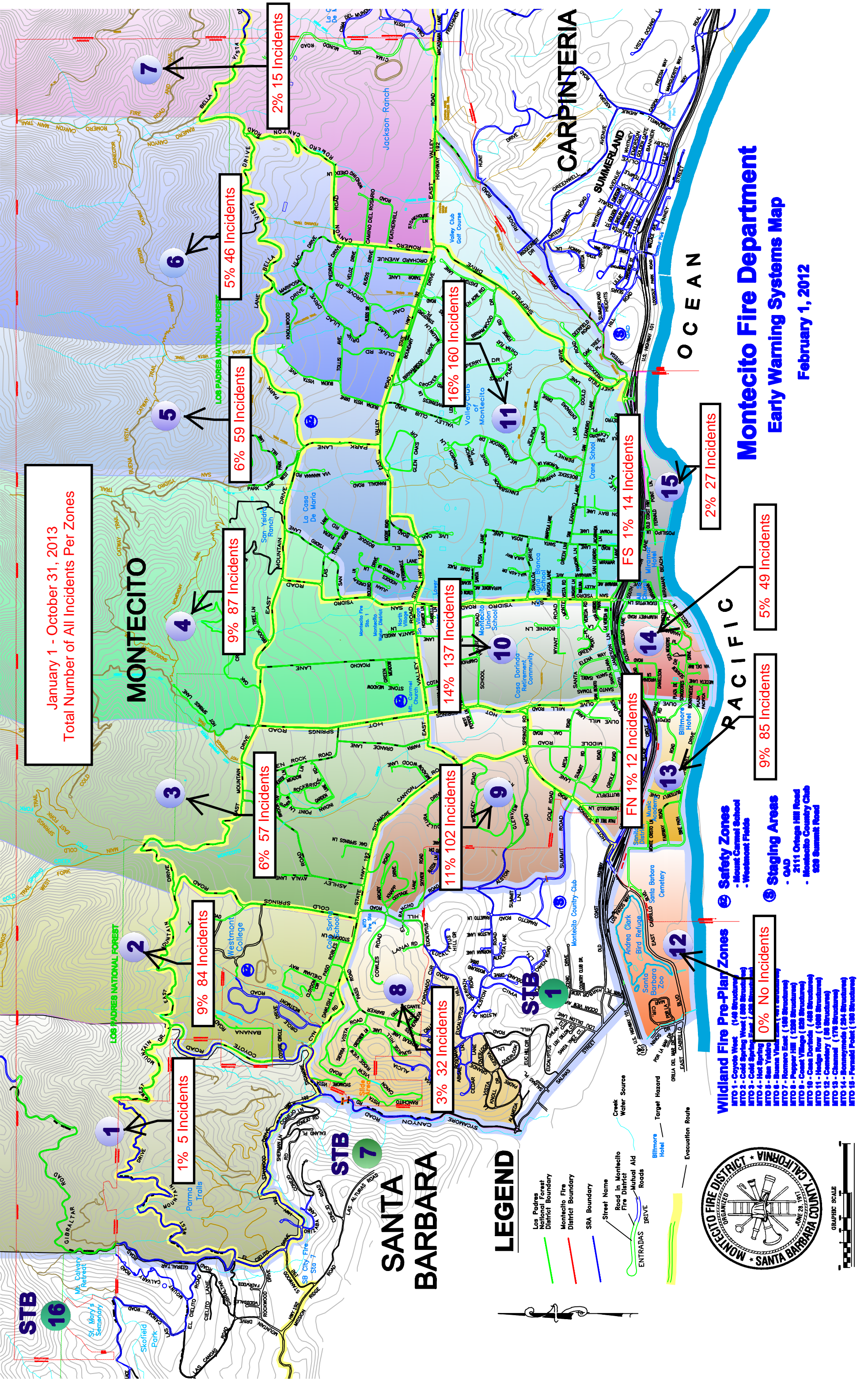
Total Number of Montecito Incidents: 971

Incidents Per Zone

Zone 1: 5	Zone 7: 15	Zone 13: 85
Zone 2: 84	Zone 8: 32	Zone 14: 49
Zone 3: 57	Zone 9: 102	Zone 15: 27
Zone 4: 87	Zone 10: 137	Zone FS: 14
Zone 5: 59	Zone 11: 160	Zone FN: 12
Zone 6: 46	Zone 12: 0	

January 1 - October 31, 2013 Percentage of Incidents by zone





Montecito Fire Protection District

Incident Type Report (Summary)

Alarm Date Between {1/1/2013} And {9/30/2013}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
6 Good Intent Call				
622 No Incident found on arrival at dispatch address	10	0.93%	\$0	0.00%
631 Authorized controlled burning	1	0.09%	\$0	0.00%
650 Steam, Other gas mistaken for smoke, Other	3	0.28%	\$0	0.00%
651 Smoke scare, odor of smoke	9	0.84%	\$0	0.00%
652 Steam, vapor, fog or dust thought to be smoke	3	0.28%	\$0	0.00%
653 Smoke from barbecue, tar kettle	1	0.09%	\$0	0.00%
671 HazMat release investigation w/no HazMat	1	0.09%	\$0	0.00%
	195	18.22%	\$0	0.00%
7 False Alarm & False Call				
700 False alarm or false call, Other	22	2.06%	\$0	0.00%
710 Malicious, mischievous false call, Other	1	0.09%	\$0	0.00%
730 System malfunction, Other	28	2.62%	\$0	0.00%
731 Sprinkler activation due to malfunction	2	0.19%	\$0	0.00%
733 Smoke detector activation due to malfunction	12	1.12%	\$0	0.00%
735 Alarm system sounded due to malfunction	15	1.40%	\$0	0.00%
736 CO detector activation due to malfunction	2	0.19%	\$0	0.00%
740 Unintentional transmission of alarm, Other	41	3.83%	\$0	0.00%
741 Sprinkler activation, no fire - unintentional	3	0.28%	\$0	0.00%
743 Smoke detector activation, no fire - unintentional	42	3.93%	\$0	0.00%
744 Detector activation, no fire - unintentional	4	0.37%	\$0	0.00%
745 Alarm system activation, no fire - unintentional	16	1.50%	\$0	0.00%
746 Carbon monoxide detector activation, no CO	4	0.37%	\$0	0.00%
	192	17.94%	\$0	0.00%
8 Severe Weather & Natural Disaster				
800 Severe weather or natural disaster, Other	1	0.09%	\$0	0.00%
813 Wind storm, tornado/hurricane assessment	1	0.09%	\$0	0.00%
	2	0.19%	\$0	0.00%
9 Special Incident Type				
900 Special type of incident, Other	1	0.09%	\$0	0.00%
9001 Test Call, / Training Call	1	0.09%	\$0	0.00%
911 Citizen complaint	1	0.09%	\$0	0.00%
	3	0.28%	\$0	0.00%

Total Incident Count: 1070

Total Est Loss:

\$143,730